

Quality

It is the policy of Red7 to provide its Clients with products and services which are at all times, fit for their intended purpose and fulfil contractual obligations. In order to meet these requirements, the Company has developed a documented Quality Management System which forms part of the Integrated Management System that has been implemented throughout its operation and is firmly adhered to where product quality may be affected.

The existence of the Quality Management System is the direct responsibility of the Managing Director to implement and maintain the system in accordance with the requirements of the quality standard ISO 9001.

Customer satisfaction is essential to the growth of our business but we are committed to satisfying all other applicable requirements as well. Our performance will be continuously reviewed and where required improved to ensure customer satisfaction is achieved at all times. Red7 is committed to continuous improvement of the quality management system through setting quality objectives.

Considerations of safety are an essential part of the Company's operations. Fitness for purpose shall at all times include fitness for safe operation of a product or safe conduct of a service. The Health and Safety, Quality and Environmental policies should be considered as three interactive parts of a single corporate policy.

An important objective of the Company's personnel policy is that staff shall be encouraged to be innovative and that decisions shall be taken at the lowest appropriate level of management. It is a declared element of the quality policy that the Quality Management System derived from it shall be compatible with this objective.

All personnel shall be made aware of this policy and the requirement to work strictly within the defined parameters of the Quality Management System.



Mike Jones
Managing Director

Date: 1st August 2020

Review: 31st July 2021

